



MEET COHNREZNICK — OPTIMIZING PERFORMANCE

CohnReznick's Government Contracting Industry practice helps federal contractors optimize performance by providing strategic advice on compliance and federal regulations, while also providing a range of audit, tax, and business advisory services.

We provide full life-cycle support of your contract, and as you seek to grow, we help you stay ahead of the curve by implementing proactive strategies to increase profitability and competitiveness, while minimizing the costs and effects of regulatory noncompliance.





MEET GRANITE LEADERSHIP STRATEGIES



Where your Government contracting strategy is our business

Winning more profitable business is yours when you focus on strategic pricing

You get unique Government contracts

- Strategic pricing & pricing
- Cost accounting
- Contracts
- Federal compliance guidance

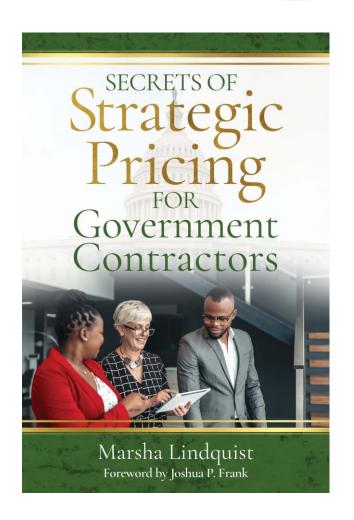




MARSHA'S UPCOMING BOOK

- Strategic Pricing is a book for seasoned experienced Government contractors
- Uncover secret strategic pricing processes and tools
- Improve your pricing and discover winning ways
- Checklists you wish you had sooner







PLEASE READ

Any advice contained in this communication, including attachments and enclosures, is not intended as a thorough, in-depth analysis of specific issues. Nor is it sufficient to avoid tax-related penalties. This has been prepared for information purposes and general guidance only and does not constitute professional advice. You should not act upon the information contained in this publication without obtaining specific professional advice.

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THE SET UP

Jeff will be playing the role of Army Contracting Officer/Head of Cost Evaluation Team.

Marsha will be playing the role of HelpDeskTech, Inc., BD Guru and Proposal Cost Manager.







THE OPPORTUNITY

The Department of Army requires Help Desk/IT Support Services for offices worldwide ("HDITSS")

Selected Key Attributes of Acquisition:

- Full & Open, Requirement to Sub 25% to Small Businesses
- 60 Day Transition + Base Year + 9 Option Years
- Primarily Cost Plus
- Worldwide Support Combination of virtual and on-site
- Consolidation of multiple Help Desk contracts (multiple incumbents)





BACKGROUND ON THE OPPORTUNITY

- Market Research Conducted
- Decided against existing BPA/GWAC or GSA
- Want FULLEST open competition and allow maximum flexibility for offerors
- Opportunity was mentioned in recent Industry Days





CONTRACTOR PREP

- Get pricing involved at this stage Early Pricing
- Establish Initial Pricing Strategy
- Data Gathering price to win, competitive assessment, historical performance data
- Initial Subcontractor Data, Targets & Expectations
- Lead Items & Impact the RFP
- Initial Internal Pricing Model & "What If" Scenarios
- Key Indirect Analysis







Section A - Solicitation/Contract Form

Section B - Supplies and Services and Prices/Costs

Section C - Statement of Work

Section D - Packaging and Marking

Section E - Inspection and Acceptance

Section F - Deliveries or Performance

Section G - Contract Administration

Section H - Special Contract Requirements

Section I - Contract Clauses

Section J - List of Attachments

Section K - Reps/Certs

Section L - Instructions, Conditions and Notices to Offerors

Section M - Evaluation Factor for Award





HDITSS Section M Key Points:

- Best Value Procurement Using Trade Off
- Technical Approach 50%
- Management Approach 30%
- Past Performance 20%
- Security Pass/Fail
- If those all above factors are equal, then *evaluated* cost can be a discriminating factor





HDITSS Section M Key Points:

- Cost will be evaluated for realism, reasonableness and completeness
- The evaluated cost will be costs that are adjusted by the government as a result of its evaluation
- Failure to provide sufficient support to demonstrate realistic or reasonable cost estimates may result in disqualification





HDITSS Section L (Cost Volume Reqs) Key Points:

- Need to use Government-provided spreadsheet to summarize costs proposed
- Need to submit detailed rate buildups for labor and indirect rates (FPR's OK)
- Subcontractors need to submit unsanitized proposals with similar support as prime
- Need to submit cost/pricing analyses performed on subs





HDITSS Section L (Cost Volume Reqs) Key Points:

- Need to submit details on relocation, travel, and other direct costs
- Need to submit Basis of Estimate for hours, skill mix and quantities without cost information
- Must demonstrate acceptable accounting system
- Must demonstrate financial capability





DRAFT RFP IS RELEASED

Sections L & M are only PART of RFP - READ IT ALL!

What do you do in this stage?

- Carefully prepare your questions push back → detailed ODCs, labor outside disclosed practices....
- Shape need for supporting details labor, escalation, indirects
- Cumbersome? tell them what they need to change!





DRAFT RFP IS RELEASED

What else do you do in this stage?

- Form your strategic pricing initiatives
- Get & use draft pricing templates to augment internal pricing model
- Build initial bottom-up price
- What do you need to price?
- Begin your narratives....really!
- Subcontractors can mess up your bid big time! (pricing, sealed package, SAM)





DRAFT RFP IS RELEASED

More....?

- Effective questions
- Industry briefings
- Proposal preparation
 - Price build internal model
 - Tie to Government workbook
 - Strategic pricing continued/ongoing
 - Recurring regular pricing meetings (team & teammates)
 - Data calls, target refinement, price analysis





RFP Q&A

- Importance of Q&A deadline
- How the government handles Q&A
- Answers to the Q&A are incorporated into the RFP!
- May result in RFP changes





RFP Q&A

Q&A provide the additional insights

Get clarification on ambiguous or confusing

Seek pricing items to focus on by reading ALL

Q&A are part of requirement!







FINAL RFP RELEASED

- Final checks before RFP is released
- Review "late" questions and other industry feedback
- Finalize timeline and acquisition evaluation team





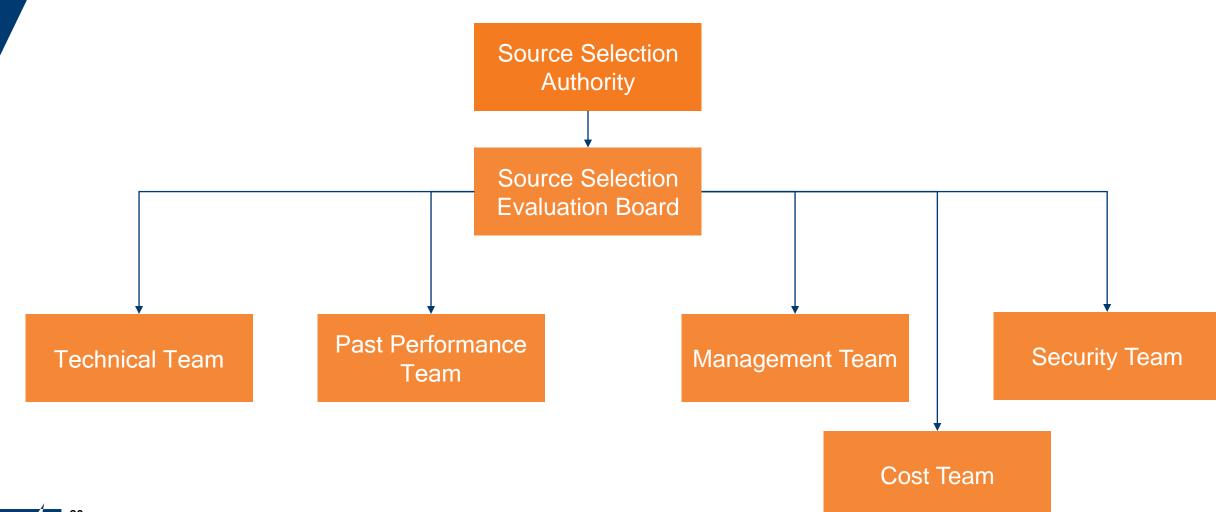
FINAL RFP RELEASED

- Proposal pricing refinement
 - Strategic pricing focus stay focused! REFINE
 - Re-read the RFP (at least 3 ++) compliance & changes
 - What if the Government does not ask for compliance matrix or supporting documentation?
 - Solidify work plan & schedule
 - Data requests
 - BOEs, Pricing iterations, Technical reviews, color reviews
 - Attention to Subcontractor special needs!













- How does a cost proposal get evaluated?
- How is cost realism and reasonableness assessed?
- Could there be an audit?
- When does the tech team look at costs? Do they ever?
- Clarifications





Competitive Range Determination

Offeror	Tech	Mgm't	Past Perf	Security	Evaluated Price
Tekkies R' Us	Very Good	Good	Very Good	Pass	\$150,102,392
We Heart IT	Good	Very Good	Satisfactory	Pass	\$140,339,824
HelpDeskTech	Very Good	Excellent	Good	Pass	\$145,020,911
GeekBattalion	Satisfactory	Good	Satisfactory	Pass	\$135,492,332
1-877- HelpDesk	Good	Very Good	Good	Pass	\$138,482,672

Reminder: Technical 50%, Management 30%, Past Performance 20%





Competitive Range Determination

Offeror	Tech	Mgm't	Past Perf	Imputed Score	Evaluated Price	% From Lowest
Tekkies R' Us	Very Good	Good	Very Good	4.7	\$150,102,392	10.8%
We Heart IT	Good	Very Good	Satisfactory	4.1	\$140,339,824	3.6%
HelpDeskTech	Very Good	Excellent	Good	5.1	\$145,020,911	7.0%
GeekBattalion	Satisfactory	Good	Satisfactory	3.3	\$135,492,332	0%
1-877-HelpDesk	Good	Very Good	Good	4.3	\$138,482,672	2.2%

Point Assignment

Unacceptable 0, Poor 1, Fair 2, Satisfactory 3, Good 4, Very Good 5, Excellent 6





- Army selects all but GeekBattalion to be in Competitive Range
- Discussions with Others
- Request for Best and Final Offers





BEST AND FINAL OFFER

- Revise price most times!
- Show how your price is still realistic and reasonable
- Incorporate clarifications into your narrative
- Highlight how you answered Government concerns
- Begin your FPR/BAFO as you respond to clarifications





CONTRACT AWARD

- BAFO evaluation Usually Concentrates on Changes
- Final Scores:

Offeror	Tech	Mgm't	Past Perf	Security	Evaluated Price
Tekkies R' Us	Very Good	Very Good	Very Good	Pass	\$140,102,492
We Heart IT	Excellent	Very Good	Satisfactory	Pass	\$135,779,824
HelpDeskTech	Excellent	Excellent	Good	Pass	\$136,830,931
1-877- HelpDesk	Very Good	Very Good	Good	Pass	\$130,442,232





CONTRACT AWARD

• Final Scores:

Offeror	Tech	Mgm't	Past Perf	Imputed Score	Evaluated Price	% From Lowest Price
Tekkies R' Us	Very Good	Very Good	Very Good	5.00	\$140,102,492	7.4%
We Heart IT	Excellent	Very Good	Satisfactory	5.10	\$135,779,824	4.1%
HelpDeskTech	Excellent	Excellent	Good	5.60	\$136,830,931	4.9%
1-877-HelpDesk	Very Good	Very Good	Good	4.80	\$130,442,232	0%





AND THE WINNER IS... HelpDeskTech!!!!

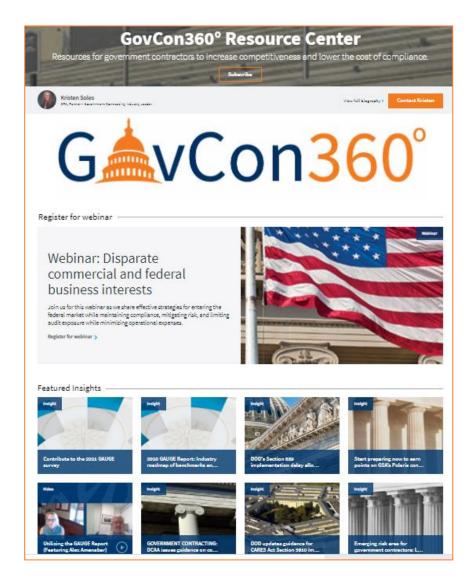


2022 GAUGE BENCHMARKING SURVEY





GOVERNMENT CONTRACTING RESOURCES



For more government contracting insights, visit our GovCon360° Resource Center at

CohnReznick.com/GovCon360



A GREAT STRATEGIC PRICING ARTICLE....



Five Qualities of a Great Strategic Price

https://graniteleadershipstrategies.com/five-qualities-of-great-strategic-pricing/





QUESTIONS? CONTACT US



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